



Manufacturer Name: **Hewlett Packard Company ("HP")**
FEIN # 94-1081436

WSCA Contract State of North Dakota A63309-ND

Product Information or Quotes:

To obtain a **quote or product information** you can either **contact one of the local authorized HP Reseller** (otherwise referred to as Agent) listed on the extranet site **or contact one of HP's Inside Team Members** by calling the toll free number below and hit "1" to enter your rep's extension below. If your assigned representative is not available, hit "0" and you will be transferred to the first available Representative. To speak directly to the first available Inside Sale Representative hit "2" after calling one of the toll free numbers listed below. Please note that you can **also contact your Account Manager** as listed below:

Assigned Rep: Randy Aldrich 888-202-4682 x15599 (all the products except Enterprise)
John Baker 1-888-202-4682, ext. 70155 (Enterprise Products – Storage/Unix)

Solution Account Manager - Scott Gehring (Enterprise)612/695-1789
Email: Scott.gehring@hp.com

To obtain a quote or information via the Website, go to URL: www.hp.com/buy/northdakota
If you need assistance when navigated through the extranet site, please contact HP.

Ordering Process:

All Purchase Orders need to be made out to Hewlett Packard Company with the address listed below. The **Purchase Order should include** the **Contract Number (A63309-ND)** in the body of the Purchase Order. Please also be sure to include email address, **the ship to location or drop ship locations, delivery date requirements and any other special information** and **if applicable, the HP Authorized Agent dealer number** for the HP Agent providing you with support. Orders should be either Faxed to 1-800-825-2329 or placed on the extranet site www.hp.com/buy/northdakota

Ordering Address:

Hewlett Packard Company
10810 Farnam Drive
Omaha, NE 68154

Ordering Fax:1.800.825.2329

Remittance Address:

Hewlett Packard
13207 Collections Center Drive
Chicago, Illinois 60693

For Image Load, Asset Tag Requests or Other Special Requirements contact the Inside Sales Representative

For Post Sales Returns, Changes, Order Status, Invoicing Questions or changes, Shipment Dates, Delivery Priority or any other items:

Email address: NDSTLGOV@hp.com
Rep: Carmen Yazmin Bernal, PIN #1044

888-202-4682 STATE AND LOCAL GOV; 800-888-3224 EDUCATION; 800-727-2472 ALL

Contact for Escalation - Customer Satisfaction Issues:

Debra Lee (Debra.Lee@hp.com), Program Mgr.- 847/537-0344 or (cell) 847/922-2977

Warranty Support Center Information:

If you have purchased a CarePak (uplifted or extended warranty) or have a maintenance contract with HP call **1-800-633-3600** otherwise, call 1-800-HPinvent (800/474-6836) or contact your local service provider as listed on the extranet site

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Technical Assistance:

Technical Support 1-800-474-6836

Email: http://welcome.hp.com/country/us/en/contact/email_1.html

URL: <http://welcome.hp.com/country/us/en/support.html>



Lease Information Contacts:

Sam Natale, State and Local Government and Education (SLED) Financial Services Account Manager can be contacted at 708/974-3621 or you can contact Amy Hunter at 908/898-4519.